

CALL REPORTING SOFTWARE



BUSINESS MANAGERS

Whatever your management role... Sales Manager, Office Manager, CEO, Accountant, *PABXSoft* helps you to manage more effectively.

The software pays for itself in a few weeks.

Schedule Report - Extension Report (Incoming)

Starting: 08/08/2007

Time: 23:50:00

Frequency:

- Once
- Daily
- Daily (Ex. Weekends)
- Weekly
- Monthly

Destination:

- Printer
- Email
- File

Format: Excel

File Name: _____

Directory: _____

Help Apply Cancel

Scheduler (above) automatically sends your reports to print, email or file.

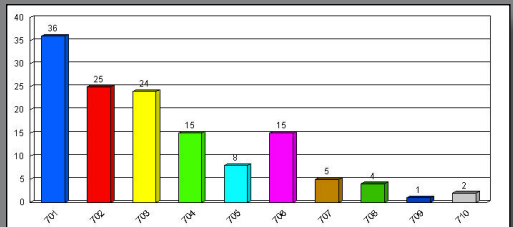
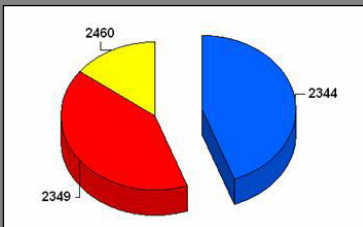
BETTER THAN YOUR PHONE BILL...

Half Hourly Report		Your Business Name							
Wednesday, August 8 2007									
Time	Total Calls	Incoming		Outgoing	Longest Ring	Av. Ring Time	Highest Cost	Longest Call	Av. Duration
		Answered	Lost						
08:00 - 08:29	4	0	0	4	00:00:00	00:00:00	0.08	00:02:25	00:01:17
08:30 - 08:59	39	22	7	10	00:00:20	00:00:08	2.86	00:13:53	00:02:01
09:00 - 09:29	68	49	0	19	00:00:14	00:00:03	0.37	00:24:52	00:02:14
09:30 - 09:59	133	95	18	20	00:00:20	00:00:06	2.08	00:24:01	00:02:15
10:00 - 10:29	129	96	5	28	00:00:22	00:00:03	0.94	00:15:45	00:01:47
10:30 - 10:59	84	64	0	20	00:00:32	00:00:03	0.75	00:20:45	00:02:27
11:00 - 11:29	110	79	0	31	00:00:25	00:00:04	1.28	00:22:30	00:02:22
11:30 - 11:59	88	61	0	27	00:00:37	00:00:04	1.20	00:21:05	00:02:59
12:00 - 12:29	80	54	0	26	00:00:33	00:00:04	0.52	00:16:40	00:02:15
12:30 - 12:59	90	75	0	15	00:00:22	00:00:03	1.17	00:33:48	00:02:34
13:00 - 13:29	75	59	0	16	00:00:16	00:00:03	1.08	00:22:55	00:02:34
13:30 - 13:59	90	68	0	22	00:00:19	00:00:03	3.83	00:18:51	00:02:13
Total	990	722	30	238	00:00:37	00:00:04	3.83	00:33:48	00:02:19

Unlike your phone bill, you don't have to wait a month. Your reports are available immediately and can be run over any time frame, the last hour, today, last week, last month, last year.

Your phone bill may list the outgoing calls for your entire business, but with PABXSoft you can drill right down to the calls made by each person in your office, and group people into departments.

PABXSoft also reports on all your incoming calls. Who answered each call, where the call came from (caller id), duration, incoming ring times, lost (unanswered) calls, even calls to advertised numbers like your Yellow Pages line.



IT'S MUCH MORE THAN A SUITE OF REPORTS

- Hotel / Motel easy guest check in and out and one button guest billing
- Account codes with call and time billing for Lawyers & Accountants
- Head Office reporting for a business with multiple branch offices
- Email alerts on 'watched numbers', long duration or high cost calls
- Real time activity for your sales department or any other department, (below).

Ext	Name	Outgoing	Incoming	Lost	Time	First Call	Last Call	Cost
204	Paul Messenger	29	28	1	00:06:34	8:28:13 AM	4:08:49 PM	11.90
205	Phil Race	31	1	0	00:04:59	8:31:12 AM	3:08:48 PM	9.78
210	Sam Stone	57	48	0	00:03:21	7:08:13 AM	4:12:48 PM	31.79
212	Anita Gibbs	3	6	0	01:12:14	11:08:12 AM	2:00:46 PM	1.50
221	David Smith	2	6	0	00:02:30	9:40:54 AM	12:43:20 AM	1.26
224	Mary Jones	6	28	0	00:02:01	8:30:52 AM	3:13:10 PM	2.85
Total		128	117	1	00:10:10			59.08

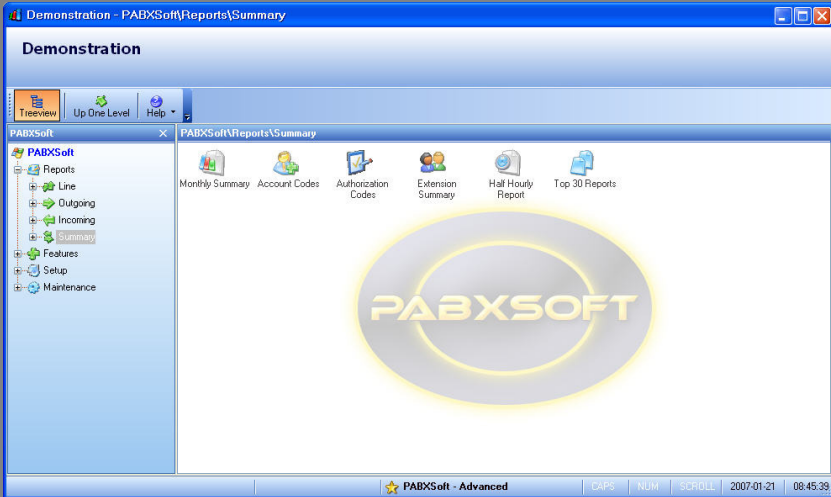
PABXSoft is available as a free download from www.pabxsoft.com/free.htm
Connect to your actual telephone system data or run it as a 'Demonstration' where the reports are pre-configured. Later... when it comes time to buy it, you only need to register your license key.

The image shows a screenshot of the PABXSoft website and a registration window. The website header features the PABXSoft logo and navigation links: Home, Products, FAQ's, Downloads, and Contact Us. Below the header, a welcome message reads: "Welcome to the free download page! Here is all you have to do..." followed by a list of six steps for installation and registration. The registration window, titled "PABXSoft Registration", has a blue border and contains the following elements: a "Register as" section with radio buttons for "Purchased Licence", "14 Day Trial", and "Demonstration" (which is selected); a "Country" dropdown menu currently set to "Australia"; a text box with the message: "A license is not required to view PABXSoft Reports and features in 'Demonstration' mode. Click 'Print' or 'Preview' in any Report to view a sample. If you choose to purchase PABXSoft, you simply need to register a valid license."; the version number "Version 8.0.0.4"; and a row of buttons: "Licence Agreement", "Help", "Locate", "Continue", and "Exit".

IT'S SO EASY

Installation and configuration to your phone system output takes less than two minutes. With tens of thousands of users around the World it's proven and very reliable.

But most of all, it's just so easy. Stylish and familiar Windows design with built-in Help should you ever need it.



SPECIFICATIONS

- Windows XP / Vista / Server 2003 / 2000 / Server 2000 operating systems
- Call Collector module available as Windows service
- Each license entitles installation on unlimited PCs at a single geographic site
- Maximum of seven simultaneous reports connections
- Suitable for telephone systems with 1 to 1,000 extensions
- Multi-Lingual (English, Spanish, French, German, Swedish)
- Password protection included
- Call record archive and restore functions included
- Email alert if data flow from telephone system is lost (Watchdog)

REPORTS	PREMIUM	ADVANCED	BASIC
Extension (Detailed and Summary)	●	●	●
Department (Detailed and Summary)	●	●	●
Ring Time (Detailed and Summary)	●	●	●
Line (Trunk) (Detailed and Summary)	●	●	●
Top 30 (6 different reports)	●	●	●
Cost Comparison	●	●	
Abandoned (Unanswered calls)	●	●	
Half-Hour Summary	●	●	
Monthly Summary	●	●	
Extension Cost Mark-up / Discount	●	●	
Call Log	●	●	
Re-Cost	●	●	
Number Search	●	●	
Account and PIN Codes	●	●	
Destination Summary	●	●	
DDI / DID	●	●	
All Lines (Trunks) Busy	●	●	
External Call Forward	●	●	
Activity Alert (Prohibited Calls)	●		
Hotel Guest Check out	●		
Features			
Database Archive and Restore	●	●	●
Scheduled Reports (Email, Printer, File)	●	●	
Department Activity Screen (Traffic)	●	●	
Multi-Site Reporting	●		